

HOLIDAY CLOSURES:

Labor Day
 Monday, September 4

BILL PAYMENT

KIOSKS

Locations accepting credit cards, cash and checks:

HEB - 1609 N. Texas Ave.

HEB - 725 E. Villa Maria

BTU Drive-Through - 205 E. 28th St.
Open 24 hours

Bring your BTU account number, BTU bill, keycard or reminder letter.

OVER THE PHONE

Payments can be made 24 hours a day via the "e-payment" option by calling 979.821.5700. Account number and credit card required.


ONLINE BILL PAY

To register your account, view, and/or pay your bill online, visit:

btutilities.com

SOCIAL MEDIA

 BryanTexasUtilities

 BTU_BryanTX

 cityofbryan



btutilities.com

Office: 979.821.5700

Primary Address:
 205 E. 28th St., Bryan, TX 77803

Mailing Address:
 PO Box 8000, Bryan, TX 77805

Introducing



TextPower[®]
 Alert. Respond. Connect.

We are proud to announce the implementation of Text Power, a bi-directional text messaging notification system. BTU customers will now be able to receive real-time updates and easily report outages via text message.



Customers with an active cell phone number on file with BTU are automatically enrolled in the outage alerts text service. **Once enrolled, customers can text the following key words to 979.821.5700:**

OUT – to report an outage.

STATUS – for an outage update.

HELP – for more information.

QUIT – to opt out of outage alerts.

TIP: Save 979.821.5700 in your phone as BTU or BTU Outage Alerts.

How do I sign up to receive messages?

All customers will be automatically opted in to the program using the cell phone number BTU has on file for the account. It is important to ensure that we have your current cell phone number on file. You can update your account information and cell phone number using our online form. You may also call 979.821.5700 to speak with a customer care specialist to update your information.

What if I have multiple locations within BTU's service area?

- You will receive messages for all locations that have the same cell phone number on the account.

For example: if a customer owns a home on 1st Street and another on 5th Street, outage notifications will be sent for each location.

- If a customer is self-reporting an outage, the system will ask the customer to clarify which location.

For example: customer texts "OUT" to 979.821.5700. The system will respond prompting the customer to specify which location A) 1st Street or B) 5th Street. The customer can then respond with the appropriate letter, "A" or "B."

I accidentally opted out of alerts. How do I opt back in?

Customers can easily opt back in by texting "BTU" to 979.821.5700.

PLUG IN

CITY OF BRYAN
The Good Life, Texas Style.™



HISTORIC DOWNTOWN BRYAN

GAMEDAY SHUTTLE

FREE

PARK, RIDE, & ENJOY THE GAME

HEADED TO KYLE FIELD THIS FOOTBALL SEASON?

Avoid the hassle of traffic and finding a place to park by taking our **FREE** gameday shuttles!

While in downtown, stroll our streets, rich with shops carrying everything from accessories and clothing to vintage and eclectic furnishings. Locally-owned restaurants, art galleries, live music venues, and specialty stores make downtown a favorite destination.

LEARN MORE: gameday.bryantx.gov



HULLABALOO MUSIC FEST

LABOR DAY WEEKEND
SEPTEMBER
THIRD, 2023



HISTORIC DOWNTOWN BRYAN

CONSERVATION TIPS

Energy Conservation Tip:

Check the ductwork in your attic or underneath your home to make sure it is sealed properly. Conditioned air could be leaking out of holes or bad seals.



Water Conservation Tip:

Remember to weed your lawn and garden regularly. Weeds compete with other plants for nutrients, light and water.



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