



THE DIFFERENCE IS YOU

# PLUG IN

BRYAN TEXAS UTILITIES NEWS

## HOLIDAY CLOSURES:

**Good Friday**  
Friday, April 18

## BILL PAYMENT

### KIOSKS

Locations accepting credit cards, cash and checks:

<b>HEB</b>	1609 N. Texas Ave.
<b>HEB</b>	725 E. Villa Maria
<b>BTU Drive-Through</b> <i>Open 24 hours</i>	205 E. 28th St.
<b>BTU Drive-Through</b> <i>Open 24 hours</i>	2611 N. Earl Rudder Fwy

Bring your BTU account number, BTU bill, keycard or reminder letter.

### OVER THE PHONE

Payments can be made 24 hours a day via the "e-payment" option by calling 979.821.5700. Account number and credit card required.

### ONLINE BILL PAY

To register your account, view, and/or pay your bill online, visit:

**btutilities.com**

## SOCIAL MEDIA

BryanTexasUtilities

BTU\_BryanTX

cityofbryan



**btutilities.com**

**Office:** 979.821.5700

**Primary Address:**

2611 N. Earl Rudder Fwy, Bryan, TX 77803

**Mailing Address:**

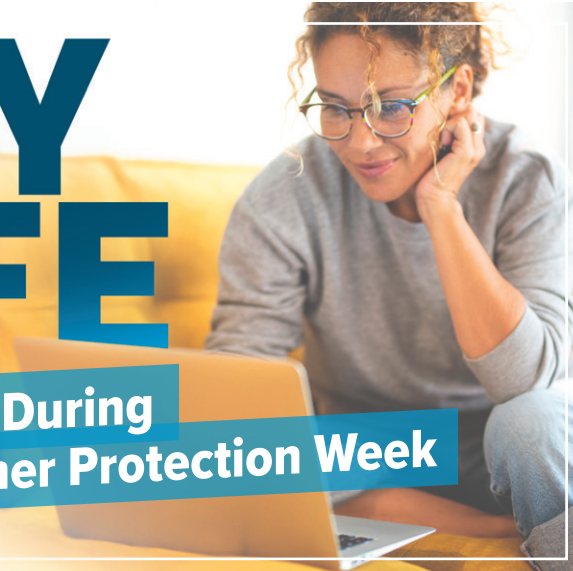
PO Box 8000, Bryan, TX 77805

## NEW BTU ADDRESS!

**2611 N. EARL RUDDER FWY, BRYAN, TX 77803**

# STAY SAFE

from Utility Scams During  
National Consumer Protection Week



ADOBE STOCK ©

Scammers never take a break, but you can stay one step ahead. During **National Consumer Protection Week (March 3-9)**, Bryan Texas Utilities wants to remind customers to stay alert for common utility scams.

Fraudsters often pose as BTU representatives, threatening to disconnect power unless an immediate payment is made—often through a prepaid card, wire transfer, or mobile payment app. BTU will never demand instant payment or threaten disconnection without prior notice.

### To protect yourself:

- **Verify the caller** – If you receive a suspicious call, hang up and contact BTU directly at 979-821-5700.
- **Be cautious with payments** – BTU does not accept payments via prepaid cards.
- **Watch for phishing emails** – Do not click on links or provide personal information in unexpected emails claiming to be from BTU.



ADOBE STOCK ©

**If you ever have doubts about your account, contact BTU directly. Stay informed, stay safe, and help spread the word!**



**BRYAN TEXAS UTILITIES  
NEW ADDRESS!**

2611 N. EARL RUDDER FWY, BRYAN, TX 77803

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BRYAN TEXAS UTILITIES NEWS | MARCH 2025



**ADMISSION IS  
FREE!**



**CITY OF BRYAN**

**OPEN HOUSE**

*Your keys to the city.*

*Date*

**THURSDAY,  
APRIL 24**

*Time*

**11 A.M. – 2 P.M.**

*Location*

**LEGENDS EVENT CENTER**

**Refreshments and door prizes  
will be available.**

**Join us at our  
come-and-go event to:**

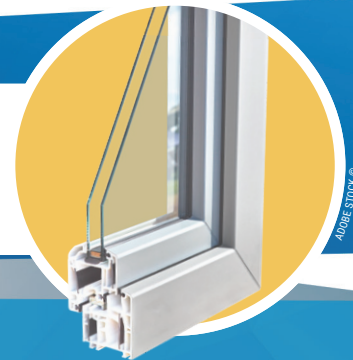
- Explore city departments and services
- Sign up for parks and recreation programs
- Discover job and volunteer opportunities
- Secure a library card
- Learn about fire safety and prevention
- Access animal services and adoption information
- Participate in demonstrations
- Get the scoop on upcoming events and projects
- And more!

**bryantx.gov/OpenHouse  
979-209-5175**

## CONSERVATION TIPS

### Energy Conservation Tip:

Replace old, single-pane windows with ENERGY STAR® certified windows. When installing new windows select double-paned thermal windows. Don't forget to apply for BTU's SmartHOME rebate-you could get 10-25% of your project cost back!



Adobe Stock ©

### Water Conservation Tip:

Using either low-flow shower heads or adjustable flow-reducer devices on your shower heads can help reduce the water flow by at least 25%!



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